



R V CONNEX



ALPHA WOLF



CYBER ATTACKS AND DATA PRIVACY AND DATA PROTECTION (GDPR) ON BANKING SYSTEMS

THE IMPACT ON THE BANK INDUSTRY

Supakorn Kungpisdan, Ph.D.

CISSP, CISA, CISM, PECB ISO 27001 PI, IRCA ISO27001 PA,
PECB ISO 22301 PI, PECB ISO31000 RM, Security+, ITIL Foundation,
C|CISO, E|CSA, C|EH, C|HFI, E|NSA, E|CES, C|EI, C|SCU, CCNA
Instructor, CCNAS Instructor

Managing Director, Alpha Wolf



EEC



พจนานุกรม
NIST

เขตวิเทศกรรมและเมืองเศรษฐกิจภาคตะวันออก
(EEC)



IPC
Standards






ISO 9001
CERTIFIED



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AGENDA

-  **R V CONNEX INTRODUCTION**
-  **CYBER RISKS AND ATTACKS ON FINANCIAL INDUSTRY**
-  **GDPR AND CYBERSECURITY**

RVC CAPABILITIES



- ⚠ SYSTEM INTEGRATION / SOFTWARE DEVELOPMENT



- ⚠ UNMANNED AIRCRAFT SYSTEM: UAS



- ⚠ AIRCRAFT AVIONIC SERVICES AND AIRCRAFT MODIFICATION SERVICE



- ⚠ CYBER



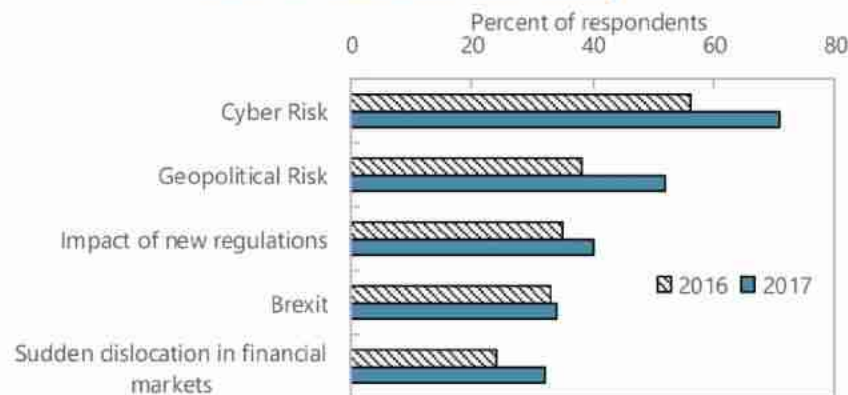
- ⚠ SATELLITES AND GROUND STATION

CYBER RISKS AND ATTACKS

ON FINANCIAL INDUSTRY

Cyber risk can be defined as “*operational risks to information and technology assets that have consequences affecting the confidentiality, availability, or integrity of information or information systems*”

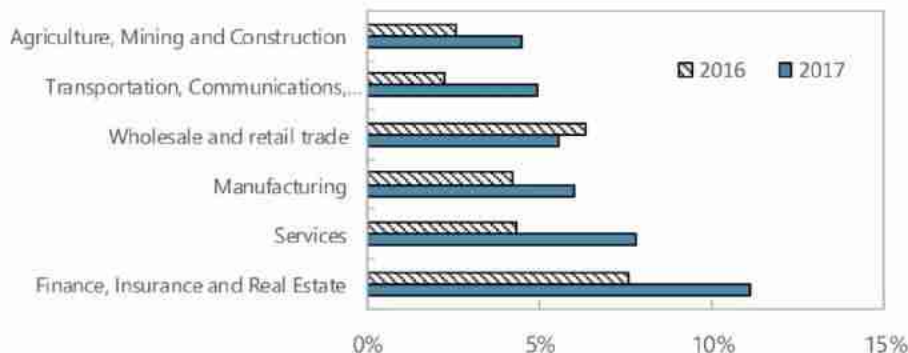
Risk to broader economy



Source: DTCC Systemic Risk barometer 2017Q1

Cyber risk awareness by sectors in the U.S.

(share of annual reports featuring "cyber-attack")



Sources: SEC form 10-K; and staff calculations.

REF: IMF Working Paper

Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

ATTACKS ON CENTRAL BANKS

| Institution | Year | Type of attack | Details |
|-------------------------------------|------|---------------------|--|
| Federal Reserve Bank of Cleveland | 2010 | Data breach | Theft of 122,000 credit cards |
| Federal Reserve Bank of New York | 2012 | Data breach | Theft of proprietary software code worth USD 9.5 Million |
| Sveriges Riksbank | 2012 | Business Disruption | Distributed Denial of Service (DDoS) attack left the website offline for 5 hours |
| Banco Central del Ecuador | 2013 | Fraud | USD 13.3 Million stolen from the account of the city of Riobamba at the central bank |
| Federal Reserve Bank of Saint Louis | 2013 | Data breach | Publication of credentials of 4,000 US bank executives by Anonymous |
| Central Bank of Swaziland | 2014 | Fraud | Theft of USD 688,000 |
| ECB | 2014 | Data breach | 20,000 email addresses and contact information compromised |
| Norges Bank | 2014 | Business Disruption | DDoS attack on seven large financial institutions, resulting in suspended services during a day. |
| Central Bank of Azerbaijan | 2015 | Data breach | Theft of thousands of bank customers' information |
| Bangladesh Bank | 2016 | Fraud | The SWIFT credentials of the Bangladesh central bank were used to transfer USD 81 Million from its account at the FRBNY. Hackers tried to steal USD 951 Million. |
| Bank of Russia | 2016 | Fraud | 21 Cyber-attacks aimed at stealing USD 50 Million from correspondent bank accounts at the central bank, resulted in a loss of USD 22 Million. |
| Bank of Italy | 2017 | Data Breach | Hack of email accounts of two former executives. |

REF: IMF Working Paper

Source: ORX News

Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

€170bn

This was the global industry loss between 2012 and 2017, from a reported total of 358,669 loss events.

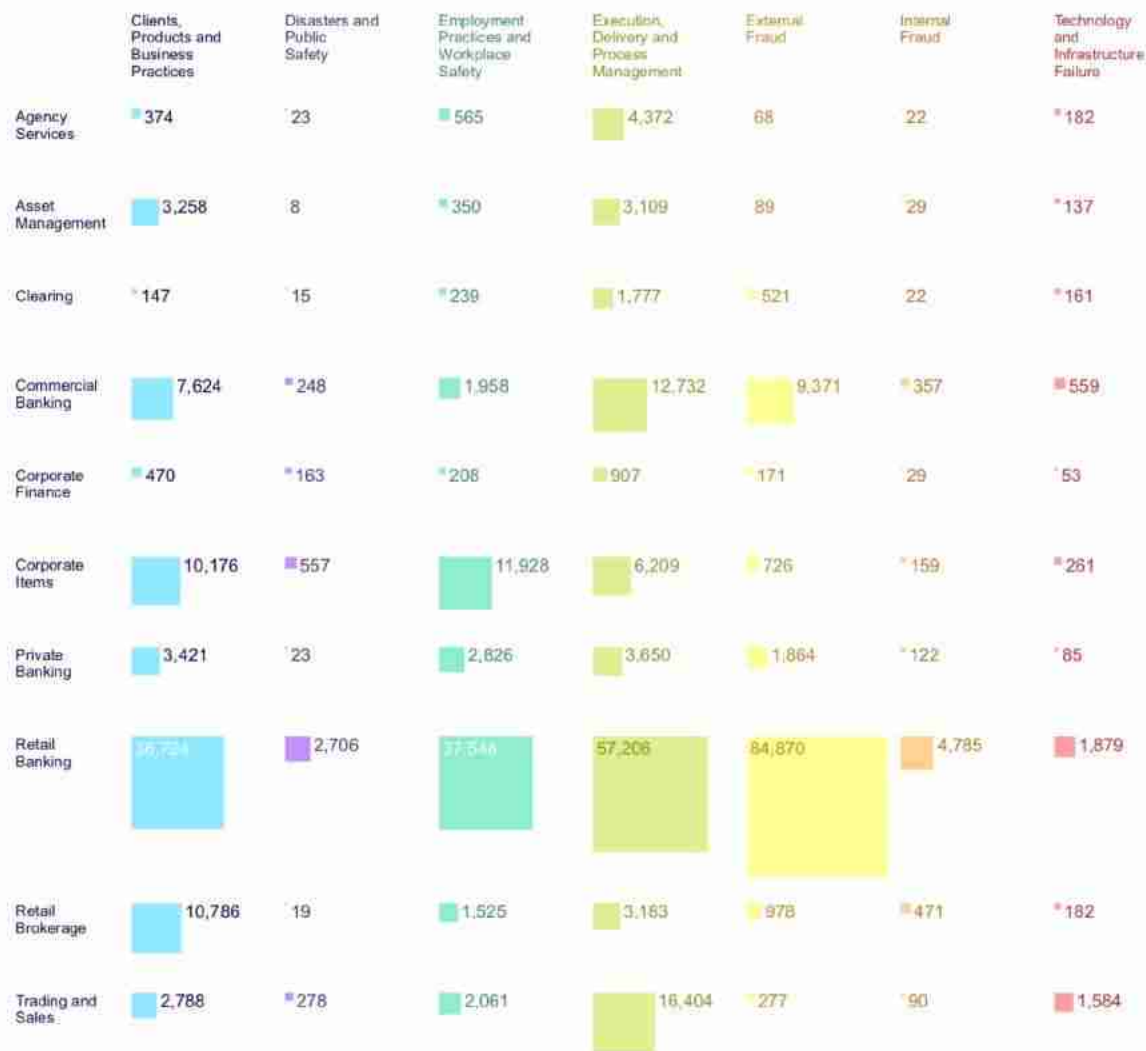
REF: Annual Banking Loss Report

Operational risk loss data for banks submitted between 2012 and 2017

June 2018

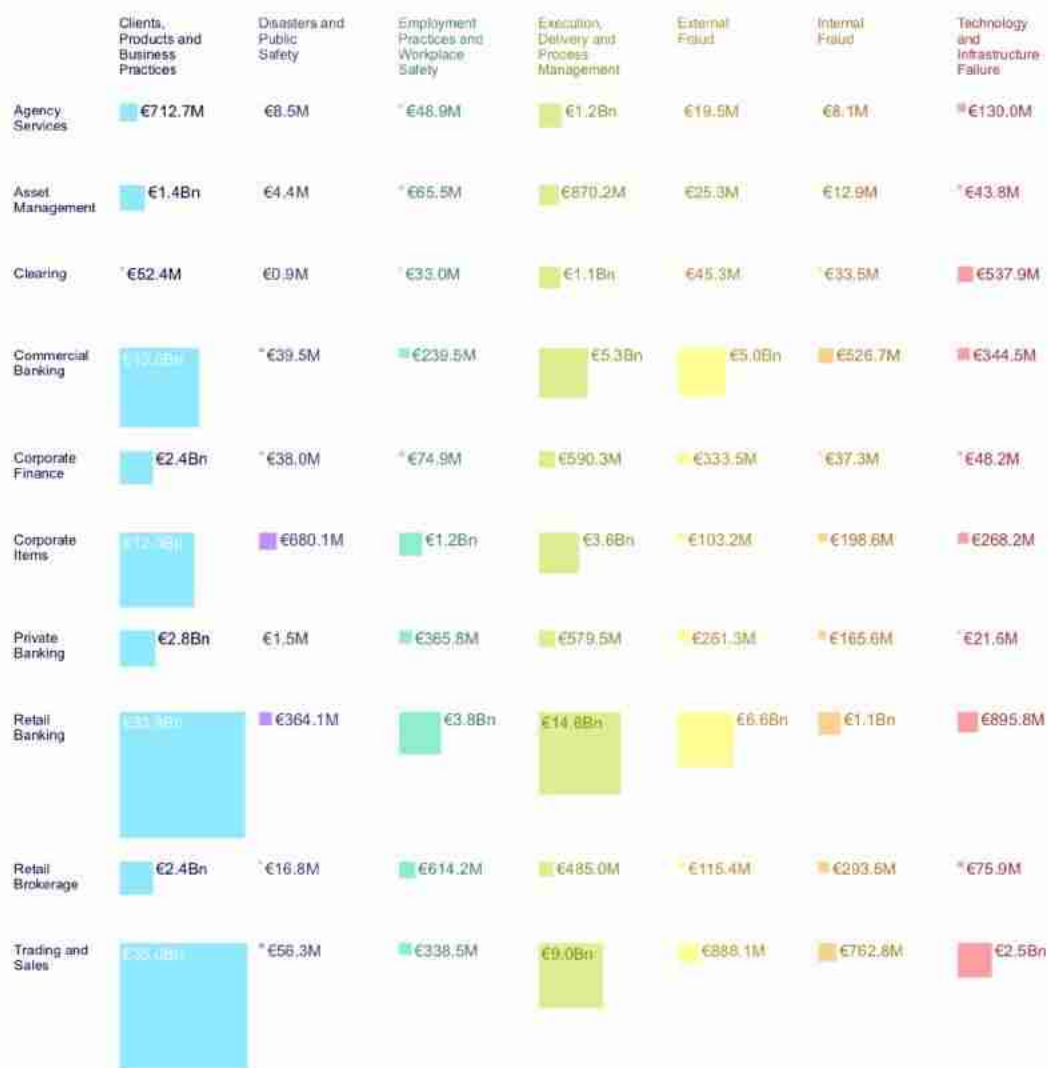
<https://managingrisktogether.orx.org/sites/default/files/downloads/2018/09/annualbankinglossreport2018-printversion.pdf>

THE NUMBER OF EVENTS SUBMITTED IN EACH BUSINESS LINE AND EVENT TYPE BETWEEN 2012 AND 2017



REF: Annual Banking Loss Report
Operational risk loss data for banks
submitted between 2012 and 2017
June 2018

THE TOTAL LOSS SUBMITTED IN EACH BUSINESS LINE AND EVENT TYPE BETWEEN 2012 AND 2017



REF: Annual Banking Loss Report
Operational risk loss data for banks
submitted between 2012 and 2017
June 2018

North America

Frequency: 19,297 ▼ (20,971)
Total loss: €3.9Bn ▼ (€13.2bn)

Western Europe

Frequency: 18,893 ▼ (20,750)
Total loss: €4.5Bn ▼ (€9.8bn)

Eastern Europe

Frequency: 1,613 ▲ (1,608)
Total loss: €0.4Bn = (€0.4bn)

GLOBAL DISTRIBUTION OF FREQUENCY AND SEVERITY OF LOSSES REPORTED IN 2017 (COMPARED WITH 2016)

REF: Annual Banking Loss Report
Operational risk loss data for banks
submitted between 2012 and 2017
June 2018

Latin America and the Caribbean

Frequency: 12,301 ▼ (13,630)
Total loss: €1.1Bn ▼ (€1.2bn)

Africa

Frequency: 1,044 ▼ (1,185)
Total loss: €0.2Bn ▼ (€0.3bn)

Asia Pacific

Frequency: 2,962 ▼ (3,840)
Total loss: €1.5Bn ▲ (€1.3bn)

MEASURE OF CYBER RISK FOR BANKS



REF: IMF Working Paper

Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

Note: Number of articles featuring “cyber-attack” or “hack” or “cyber risk” or “cyber security” and “banks” or “bank” and “risk” divided by the number of articles featuring “banks” or “bank” and “risk” by country. The index is not computed for countries with fewer than 25 articles on cyber risk (light blue). Only articles in English were included. Period range: Jan-2014-Sep. 2017. Sources: Factiva; and author’s calculations.

VULNERABILITIES IN FINANCIAL SECTORS

- Single Point of Failure and critical infrastructures
- Business disruptions in the financial sector
- Fraud
- Data breaches

Table 2: Impact of disruption of infrastructures (all sectors)

| Scenario | Target | Losses (in billion of USD) |
|---------------------------------|------------------------|----------------------------------|
| Electricity blackout | Energy infrastructures | 243-1,024 |
| Cloud Service Providers hack | Cloud Providers | 5-53 |
| Mass vulnerability attack | Operating System | 10-29 |

Sources: Lloyd's (2015, 2017)

REF: IMF Working Paper
Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

VULNERABILITIES IN FINANCIAL SECTORS

- Single Point of Failure and critical infrastructures
- Business disruptions in the financial sector
- Fraud
- Data breaches

Box 1: DDoS attacks on multiple financial institutions

US: In September 2012, the websites of Bank of America, PNC, JPMorgan, US Bancorp, Wells Fargo were targeted and one month later the websites of BBT, Capital One, HSBC, Region Financial, SunTrust were also disrupted.

Czech Republic: On March 6, 2013, the websites of the central bank, three large banks and the stock exchange were disrupted, with limited damages estimated at USD 0.5 Million.

Norway: On July 8, 2014, seven major financial institutions were attacked, leading to disrupted services during the day.

Finland: End-2014, three banks (Op Pohjola, Danske Bank and Nordea) suffered DDoS attacks that rendered their online services unavailable and for one bank prevented customers from withdrawing cash and making card payments.

REF: IMF Working Paper

Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

VULNERABILITIES IN FINANCIAL SECTORS

- Single Point of Failure and critical infrastructures
- Business disruptions in the financial sector
- Fraud
- Data breaches

Box 2: Recent cyber-attacks using SWIFT

Over the last three years, at least ten attacks were based on the SWIFT system—a messaging system used by financial institutions for financial transactions. Hackers accessed the victims' SWIFT credentials and sent fraudulent payment orders on behalf of the target (EM banks) to the hackers' bank accounts—in some cases transiting through AE banks and central banks. Initial losses amounted to USD 336 Million, while actual losses were around USD 87 Million, as some orders were frozen and some money was recouped.

Table 3: Cyber-attacks using SWIFT

| Institutions | Date | Initial losses (USD million) | Current estimated losses* (USD million) |
|--|-----------|------------------------------|---|
| Banco del Austro (Ecuador) | Jan. 2015 | 12.2 | 9.4 |
| Bangladesh Central Bank | Feb. 2016 | 81 | 66 |
| Union Bank of India | Jul. 2016 | 171 | 0 |
| TP Bank (Vietnam) | May 2016 | 1 | 0 |
| Akbank (Turkey) | Dec. 2016 | 4 | 4 |
| Far Eastern International Bank (Taiwan, Province of China) | Oct. 2017 | 60 | 0.5 |
| NIC Asia Bank (Nepal) | Oct. 2017 | 4.4 | 0.6 |
| Globex (Russia) | Dec. 2017 | 1 | 0.1 |
| Unidentified bank (Russia) | Dec. 2017 | Unknown | 6 |
| City Union Bank (India) | Jan. 2018 | 2 | Unknown |

Sources: ORX News, Financial Times. * Current estimated losses are based on publicly available information. Targeted institutions are in the process of recovering the losses through legal proceedings.

REF: IMF Working Paper

Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

VULNERABILITIES IN FINANCIAL SECTORS

- Single Point of Failure and critical infrastructures
- Business disruptions in the financial sector
- Fraud**
- Data breaches

Table 4: Cyber-attacks on Fintech firms

| Institution | Date | Estimated losses (USD Mn) |
|-----------------------------------|-----------|---------------------------|
| Inputs.io | Oct. 2013 | 1.3 |
| GBL | Oct. 2013 | 5 |
| Bitcoin Internet Payment Services | Nov. 2013 | 1 |
| MT Gox | Jan. 2014 | 470 |
| BitPay | Dec. 2014 | 1.9 |
| EgoPay | Dec. 2014 | 1.1 |
| Bitstamp | Jan. 2015 | 5.3 |
| Bitfinex | May. 2015 | 0.3 |
| Gatecoin | May 2016 | 2 |
| DAO Smart Contract | Jun. 2016 | 50 |
| Bitfinex | Aug. 2016 | 72.2 |
| CoinDash | Jul. 2017 | 7 |
| Tether | Nov. 2017 | 31 |
| NiceHash | Dec. 2017 | 64 |
| Coincheck | Jan. 2018 | 534 |
| BitGrail | Feb. 2018 | 170 |
| Coinsecure | Apr. 2018 | 33 |

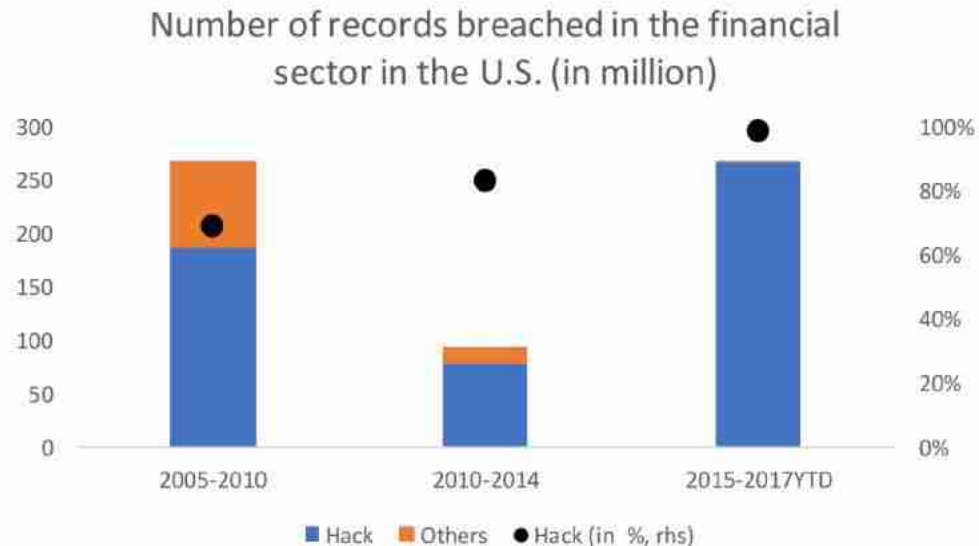
Sources: ORX News, Financial Times

REF: IMF Working Paper

Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

VULNERABILITIES IN FINANCIAL SECTORS

- Single Point of Failure and critical infrastructures
- Business disruptions in the financial sector
- Fraud
- Data breaches



Source: Privacy Rights Clearinghouse

REF: IMF Working Paper
Cyber Risk for the Financial Sector: A Framework for Quantitative Assessment

February 17, 2015

The Great Bank Robbery: Carbanak cybergang steals \$1bn from 100 financial institutions worldwide

Kaspersky Lab, INTERPOL, Europol and authorities from different countries have combined efforts to uncover the criminal plot behind an unprecedented cyberrobbery.

Bangladesh Bank hackers compromised SWIFT software, warning issued

Jim Finkle

8 MIN READ



(Reuters) - The attackers who stole \$81 million from the Bangladesh central bank probably hacked into software from the SWIFT financial platform that is at the heart of the global financial system, said security researchers at British defense contractor BAE Systems.

REF: <https://www.reuters.com/article/us-usa-nyfed-bangladesh-malware-exclusiv/bangladesh-bank-hackers-compromised-swift-software-warning-issued-idUSKCN0XM0DR>

Attacks on SWIFT Banking System Benefit From Insider Knowledge

By Christiaan Beek on May 20, 2016

In recent months, we've seen headlines about the compromise of a bank in Bangladesh from which cybercriminals attempted to steal US\$951 million. The malware they used was able to manipulate and read unique messages from SWIFT (Society for Worldwide Interbank Financial Telecommunication), as well as adjust balances and send details to a remote control server. BAE Systems wrote a detailed analysis and concluded that the malware must be based on a framework of different modules that could be used for multiple targets.

REF: <https://securingtomorrow.mcafee.com/mcafee-labs/attacks-swift-banking-system-benefit-insider-knowledge/>

Hidden Cobra Targets Turkish Financial Sector With New Bankshot Implant

By Ryan Sherstobitoff on Mar 08, 2018

This post was prepared with contributions from Asheer Malhotra, Charles Crawford, and Jessica Saavedra-Morales.

Based on our analysis, financial organizations in Turkey were targeted via spear phishing emails containing a malicious Microsoft Word document. The document contains an embedded Adobe Flash exploit, which was recently announced by the Korean Internet Security agency. The exploit, which takes advantage of **CVE-2018-4878**, allows an attacker to execute arbitrary code such as an implant.

2017. Bankshot is designed to persist on a victim's network for further exploitation; thus the Advanced Threat Research team believes this operation is intended to gain access to specific financial organizations.

Based on our analysis, financial organizations in Turkey were targeted via spear phishing emails containing a malicious Microsoft Word document. The document contains an embedded Adobe Flash exploit, which was recently announced by the Korean Internet Security agency. The exploit, which takes advantage of **CVE-2018-4878**, allows an attacker to execute arbitrary code such as an implant.

REF: <https://securingtomorrow.mcafee.com/mcafee-labs/hidden-cobra-targets-turkish-financial-sector-new-bankshot-implant/>



Mexico: Cybercriminals steal at least 400 million pesos through unauthorized transfers

While the exact amount of stolen money and source of the cybercriminals are not known, the authorities have confirmed that no clients were affected.

Following the attack, the authorities are working to help the industry.

REF: <https://www.welivesecurity.com/2018/06/05/cyberattack-on-banks-mexico-cybersecurity/>



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INFORMATION

rHsFooSagQTSNHVnTTHQRbEGCxtYCV48

Registered: 2018-04-21 22:42
 Destination tag: **required**
 Activated by: **soineks**
 Activated with: **3001.00 XRP**
 XRP balance: **7.996M XRP**
 Reserved: **20.00 XRP**
 Available: **7.996M XRP**
 Next sequence: **3836**
 Last affecting tx: **EDCS_4262**
 Bithomp link: [here](#)



BALANCES

| Asset | Balance |
|----------------|---------------------|
| XRP | 7 995 656.89 |
| Bithomp + | 4 643M USD |
| Gatehub + | 4 113M EUR |
| Bithomp + | 634.0625 BTC |
| Mr. Exchange + | 482.857M JPY |

TRANSACTIONS

- 2018-05-29** @ 22:19
 → binance.com, to user: 101264906
 XRP: **195.78**
 Ripple fee: 0.000119 XRP
 txid: F0C9346...2394969
- 2018-05-29** @ 22:17
 → okex.com, for user: 144538655
 XRP: **2 736.53**
 txid: 43C4848...FF56212
- 2018-05-29** @ 22:06
 → binance.com, to user: 109653921
 XRP: **121.26**
 Ripple fee: 0.000012 XRP
 txid: F342E92...B060CA6
- 2018-05-29** @ 21:54
 → rPHuADM..., for user: 235844362
 XRP: **691.83**
 txid: ECA1C41...734D2E3
- 2018-05-29** @ 21:51
 → rPHuADM..., for user: 235844362
 XRP: **1.00**
 txid: 4557A10...A7B8CC2

ACTIVATED ACCOUNTS

Total: 181, Spent: 142 080 XRP

- 2018-05-29** @ 14:27
 rM8gCRtXt1wBMAV7uRmYV9uC8upT7wK
 Activated with: **28 XRP**
- 2018-05-29** @ 12:13
 rwd8vccu8mCQy9fTccmXN8KXG8thukJ
 Activated with: **21 XRP**
- 2018-05-29** @ 04:10
 rymU8h9pP9tLogCW3gDCM8PG8g3u2oP7M8
 Activated with: **29 XRP**
- 2018-05-28** @ 11:35
 r88pCZa8M8P4uYtD7Yz0P888MYCT4B
 Activated with: **29 XRP**
- 2018-05-28** @ 06:42
 r1SeckA8t8v8k8g7K5u8P8a8f8g88m27u
 Activated with: **24 XRP**
- 2018-05-27** @ 02:08
 rDQ5Ht24KXtG8A2Yw23yVf7y8u8L
 Activated with: **4 057 XRP**
- 2018-05-27** @ 01:55
 rM8p8E8J8A8T8H8B8u8M8t8Q8V71D8o8p8



\$800,000: XRP Phishing Scam Uncovered By South Korean Authorities, FBI



Omar Faridi



15 Sep 2018 / 471 views / In #Ripple, #Security, #Where's My Money?



- Scammers created a fake crypto trading website by replicating a real exchange site.
- Users were sent fraudulent emails with links to the fake XRP exchange, and their login details were stolen to access and steal their funds.



REF: <https://www.cryptoglobe.com/latest/2018/09/800000-ripple-xrp-phishing-scam-uncovered-by-south-korean-authorities-fbi/>

South Korean authorities and the US Federal Bureau of Investigation (FBI) have [reportedly](#) uncovered an \$800,000 cryptocurrency phishing scam in which "dozens" of XRP investors had been targeted.

GDPR AND CYBERSECURITY

DRIVER FOR DATA PRIVACY

Drivers

Regulations

Press Headlines

Reputation

Business Opportunity

Customer Expectations



Inhibitors

Lack of Business Ownership

Data Growth

Evolving Threat Landscape

Lack of Visibility

Emerging Technology



GENERAL DATA PROTECTION REGULATION (GDPR)



TODAY:

28 Interpretations of the Data Protection **Directive**



2018:

One Data Protection **Regulation**
Harmonized across all EU member states

Right to be Forgotten

Parental Consent

Data Protection Officer

Joint Liability of Controllers and Processors

Extra-Territoriality of GDPR

Fines and Penalties

Mandatory Breach Notification

I

(Legislative acts)

REGULATIONS

**REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL
of 27 April 2016****on the protection of natural persons with regard to the processing of personal data and on the free
movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)**

(Text with EEA relevance)

THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty on the Functioning of the European Union, and in particular Article 16 thereof,

Having regard to the proposal from the European Commission,

After transmission of the draft legislative act to the national parliaments,

Having regard to the opinion of the European Economic and Social Committee ⁽¹⁾,Having regard to the opinion of the Committee of the Regions ⁽²⁾,Acting in accordance with the ordinary legislative procedure ⁽³⁾,

Whereas:

- (1) The protection of natural persons in relation to the processing of personal data is a fundamental right. Article 8(1) of the Charter of Fundamental Rights of the European Union (the 'Charter') and Article 16(1) of the Treaty on the Functioning of the European Union (TFEU) provide that everyone has the right to the protection of personal data concerning him or her.
- (2) The principles of, and rules on the protection of natural persons with regard to the processing of their personal data should, whatever their nationality or residence, respect their fundamental rights and freedoms, in particular their right to the protection of personal data. This Regulation is intended to contribute to the accomplishment of an area of freedom, security and justice and of an economic union, to economic and social progress, to the strengthening and the convergence of the economies within the internal market, and to the well-being of natural persons.
- (3) Directive 95/46/EC of the European Parliament and of the Council ⁽⁴⁾ seeks to harmonise the protection of fundamental rights and freedoms of natural persons in respect of processing activities and to ensure the free flow of personal data between Member States.

⁽¹⁾ OJ C 229, 31.7.2012, p. 90.⁽²⁾ OJ C 391, 18.12.2012, p. 127.⁽³⁾ Position of the European Parliament of 12 March 2014 (not yet published in the Official Journal) and position of the Council at first reading of 8 April 2016 (not yet published in the Official Journal). Position of the European Parliament of 14 April 2016.⁽⁴⁾ Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (OJ L 281, 23.11.1995, p. 31).

ESSENTIAL GDPR FACTS

- The General Data Protection Regulation (GDPR) was approved by the EU Parliament on 14 April 2016. It will be enforceable on 25 May 2018.
- The GDPR replaces the Data Protection Directive 95/46/EC and was developed to harmonize data privacy laws across Europe and strengthen rights for individuals.
- As a regulation (not a directive), it will apply immediately in all EU territories. There is no need for countries to pass individual laws.
- The fines associated with breaching GDPR are considerable with the highest penalties resulting in fines of up to €20m or 4% of annual global turnover, whichever is greater.
- Data protection by design is a core principle for the GDPR. This means that data protection and privacy should be a priority in all organizations, not an afterthought.



25 May 2018—
GDPR is enforceable



Replaces outgoing Data
Protection Directive 95/46/EC



A regulation, not a directive



Fines up to €20m or
4% of global turnover



Data protection by design,
not by afterthought

GDPR CHAPTERS

1

General provisions

2

Principles

3

Rights of the data subject

4

Controller and processor

5

Transfers of personal data to
third countries or
international organisations

6

Independent supervisory authorities

7

Cooperation and consistency

8

Remedies, liability and penalties

9

Provisions relating to specific processing
situations

10

Delegated acts and implementing acts

11

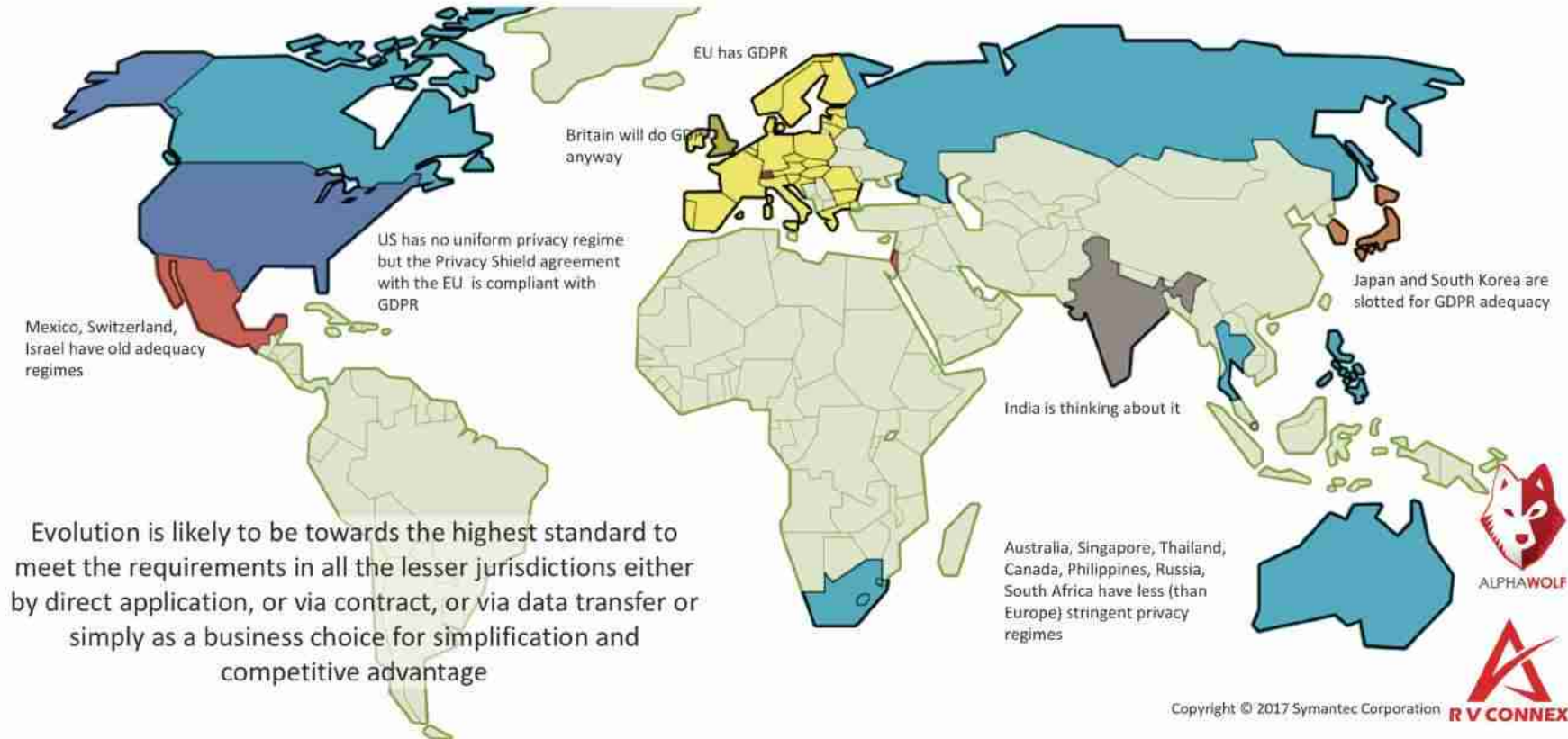
Final provisions

WHAT REGIONS ARE AFFECTED BY GDPR?

Anywhere as long as you do business in Europe



IS THE WHOLE WORLD TURNING GDPR COMPLIANT?



GDPR TECHNOLOGY CONSIDERATION



INFORMATION SECURITY



PRIVACY & SECURITY



Privacy
The "What" of personal
data protection
Strategy

Security
The "How" of personal
data protection
Tactics



"You can have security without privacy but you can't have
privacy without security"



KEY GDPR COMPLIANCE CONSIDERATIONS

And How Security Technical Controls Fit

Can you determine what your *risk profile* is?

What broad areas do I need to focus on for GDPR?

How do I manage and report on my information risk management practices?

What personal data is out there and *where* is it?

Can we *control what* personal data is accessible and *who* can access it?

Can we *control where* data resides?

Can we *encrypt / obfuscate* personal data?

Can we *detect* unauthorised access or breaches of personal data?

Can we quickly and thoroughly *notify* in the event of a breach?

Can we continuously evaluate the *effectiveness* of our security?

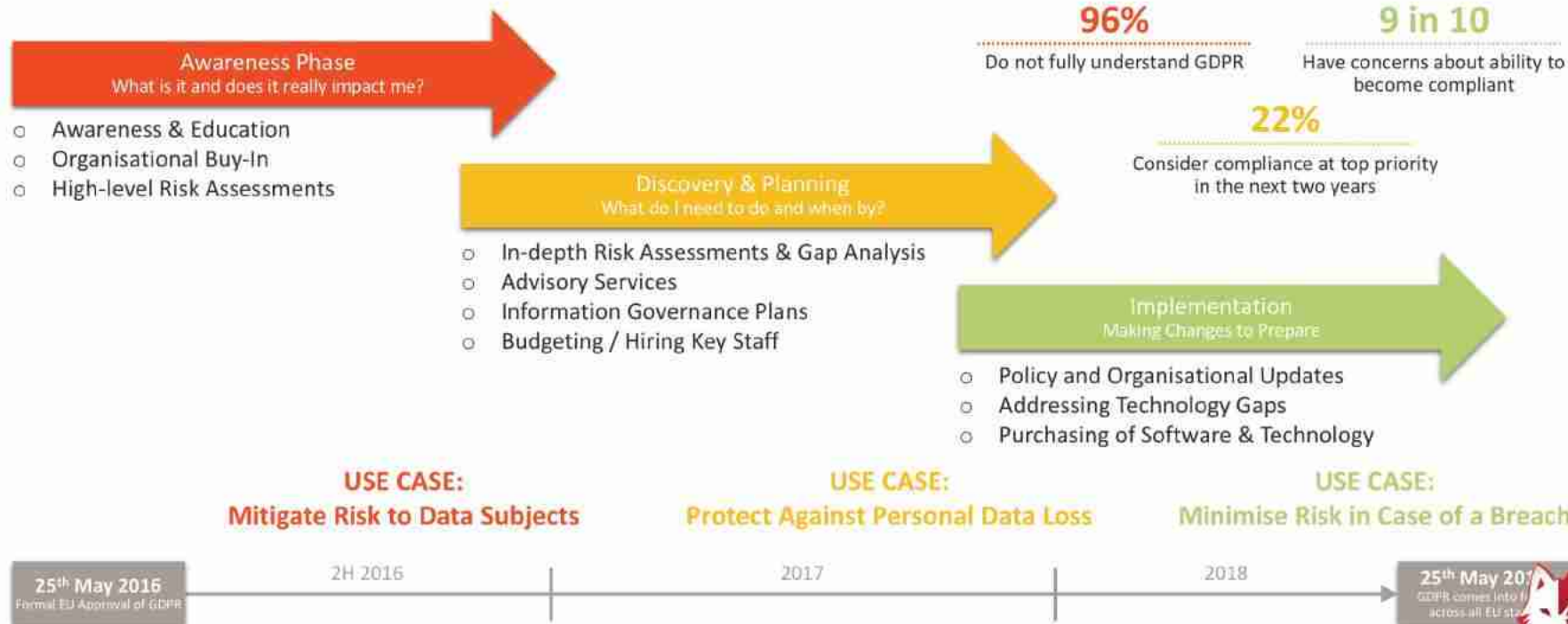
Risk Management
Compliance Assessments

Information Centric Security
DLP / CASB
Authentication
Encryption
Tokenisation

Breach Response
Managed Security and Incident
Response Services
Security Analytics

TIMELINE FOR GDPR

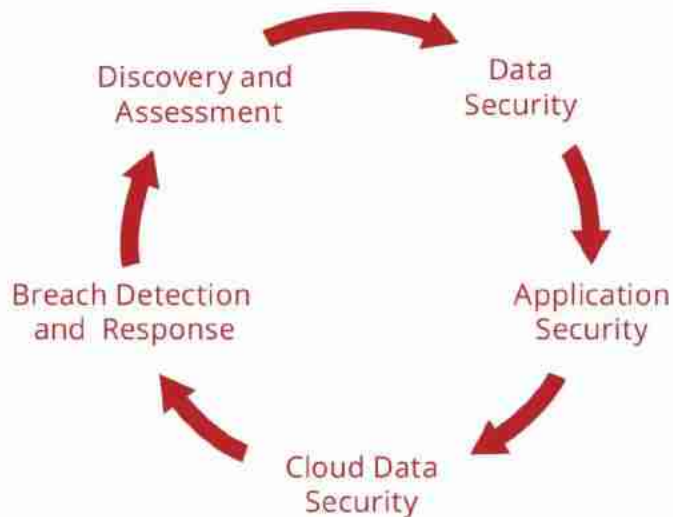
Typical GDPR Use Cases Based on Maturity



DATA PROTECTION LIFECYCLE

McAfee Data Protection Lifecycle

Key Solution Areas for GDPR Readiness



Step 1: Continuous Discovery and Assessment

Discover, classify, and inventory personal data.

Step 2: Data Security

Protect personal data at rest and in motion on endpoints and in the cloud.

Step 3: Application Security

Defend critical applications in the data center and cloud.

Step 4: Cloud Data Security

Safeguard personal data that is uploaded to the cloud, residing in the cloud, and downloaded from the cloud.

Step 5: Breach and Detection Response

Ensure that critical processes are in place to detect, investigate, and remediate breaches in a timely manner.

| GDPR Articles | Requirements | Data Protection Lifecycle Phase |
|-----------------|--|--|
| Article 5 | Principles for processing data: <ul style="list-style-type: none"> • Transparent, fair, and lawful • Data collection for explicit and legitimate purposes • Accuracy of data • Data minimization • Limitations on storage of data • Security of personal data, including protection against unauthorized or unlawful use and against accidental loss, destruction, or damage | Discovery and assessment |
| Articles 25, 32 | Data protection by design and security of processing: <ul style="list-style-type: none"> • Put measures in place to ensure that data is not accessible without the individual's intervention • Integrate data privacy into an information security policy • Encrypt personal data • Maintain security measures • Regularly test security posture | <ul style="list-style-type: none"> • Data protection • Application security • Cloud data protection |
| Article 30 | Records of processing activity: <ul style="list-style-type: none"> • Inventory and classify data • Track how data is processed and for what purpose • Disclosure of entities with whom the data is shared or transferred | SOC breach detection |
| Article 33 | Breach notification: <ul style="list-style-type: none"> • Notify an authority within 72 hours of becoming aware of a breach • Communicate the breach to the individuals affected by it | SOC breach detection |

THE CAPABILITIES NEEDED TO BECOME GDPR READY

Protection**Detection****Correction**

| | | | |
|-------------------|---|--|---|
| Governance | <ul style="list-style-type: none"> ■ Establish executive awareness and board-level support for cybersecurity and data protection ■ Appoint a data protection officer with appropriate authority to enforce compliance standards, to the extent that is necessary ■ Design a continuous compliance monitoring and assessment program for proactive compliance checks ■ Establish an information security management program based on industry-accepted frameworks (NIST, ISO27001, SABSA) and controls (SANS, etc.) ■ Foster a positive and collaborative culture of data security with the employees and business partners ■ Establish a security operations center and staff for 24/7 activity ■ Embed incident response and data protection language into cloud service provider and third-party supplier agreements | | |
| People | <ul style="list-style-type: none"> ■ Train and certify application developers on secure coding practices ■ Train and certify end users on data protection ■ Train and certify domain and technology administrators on secure configurations, responsibilities, and best practices ■ Train and certify domain and technology administrators on secure configurations | <ul style="list-style-type: none"> ■ Train all users and administrators on data breach reporting procedures and responsibilities ■ Train and certify incident handlers on data breach reporting and handling requirements | <ul style="list-style-type: none"> ■ Develop coaching mechanisms for positive reinforcement of data protection policies ■ Establish link between human resources and security for data protection policy violation handling ■ Establish a crisis action team to manage breach response actions |
| Processes | <ul style="list-style-type: none"> ■ Establish a continuous application security testing process ■ Perform regular scans for databases and other sensitive data repositories ■ Embed data protection language into cloud provider and other third-party supplier agreements ■ Continuously review privileges and access rights to sensitive data repositories and applications ■ Develop a continuous data classification | <ul style="list-style-type: none"> ■ Continuously monitor for data-at-rest encryption status across endpoints, data center, and cloud servers ■ Develop breach detection and response playbooks to identify accidental or malicious data loss scenarios ■ Continuously monitor for data breach scenarios ■ Develop reporting procedures to report data breaches to authorities within the required timeline ■ Embed incident detection language into cloud provider and other third-party supplier agreements | <ul style="list-style-type: none"> ■ Exercise the crisis action team at least once per year ■ Develop response actions to isolate and fully understand the scope of a breach within four hours ■ Develop a continuously monitored vulnerability correction system for DevOps ■ Develop response action playbooks and rehearsals incorporating IT, SecOps, HR, PR, executive leadership, and business unit representatives |
| Technology | <ul style="list-style-type: none"> ■ Advanced anti-malware solutions using signatures, intelligence, and behavioral analysis capability across end-user devices and servers ■ Encryption for data at rest on end-user devices, servers, and databases ■ Intrusion prevention systems for workload and application security ■ Network data loss prevention for data-in-motion security ■ Endpoint data loss prevention for data-in-use and in-motion security on end-user devices ■ Database Activity Monitoring to protect enterprise applications from exploit ■ Cloud Web Security Gateways for mobile data and threat prevention ■ Cloud Security Brokers to provide visibility and control of data in SaaS applications | <ul style="list-style-type: none"> ■ Central visibility and policy management for data loss prevention and encryption tools ■ Security Information and Event Management system for real-time incident detection and forensics ■ Log collection system with capacity for at least six months but up to one-year storage for critical sensor and data sources ■ Secure evidence repository for data loss incident investigations ■ Endpoint detection and response tools with traffic and user activity history for incident triage ■ User behavior analytics to identify suspicious activity on enterprise and cloud applications | <ul style="list-style-type: none"> ■ Automated policy-based encryption for data in motion on email, web, and cloud traffic ■ Response action tools capable of host, network, application, data, and user isolation to contain a breach |

MEASURING SECURITY OUTCOMES

Protection**Detection****Correction****Neutralize Threats**

- Prevent known or unknown malware installation on end-user devices, databases, and servers
- Prevent application exploits that led to unauthorized access and data loss
- Limit and control end-user and administrator privileges

- Identify, investigate, and validate malware infections wherever they occur
- Identify, investigate, and validate exploit attempts on applications that host private data
- Identify, investigate, and validate exploit attempts on databases that host private data

- Automatically share malware intelligence across sensors and control points
- Isolate infected hosts or systems using pre-planned response and automated actions
- Block malicious files on endpoints, network, and web channels using automated actions
- Block command and control activity across network, web, or other channels using automated actions
- Remove indicators of compromise from infected hosts or rebuild to prevent reinfection

Protect Data

- Use automated discovery and classification tools to identify and mark private data
- Protect private data in use, at rest, or in motion from accidental or policy-based loss incidents
- Protect private data in use, at rest, or in motion from malicious loss incidents
- Prevent exfiltration of private data to known or unknown locations
- Prevent unauthorized access to private data
- Use automated encryption to identify and protect data in motion

- Identify, investigate, and validate policy-based data loss incidents
- Identify, investigate, and validate malicious data exfiltration attempts
- Identify, investigate, and validate exploit attempts on databases that host private data
- Identify, investigate, and validate unauthorized access attempts to applications, databases, or servers that host private data

- Automatically share data intelligence across sensors and control points
- Isolate infected hosts or systems using pre-planned response and automated actions
- Isolate user privileges and access to private data using pre-planned response and automated actions
- Use automated encryption to identify and correct potential data loss scenarios

Protect Cloud Environments

- Use automated discovery and classification tools to identify cloud applications and mark private data
- Prevent known or unknown malware installation on cloud infrastructure-as-a-service servers
- Prevent exploitation of cloud-hosted applications on infrastructure or platform
- Protect private data in use, at rest, or in motion from accidental or malicious data loss incidents on cloud-hosted applications

- Identify, investigate, and validate unauthorized access to cloud-based services
- Identify, investigate, and validate breaches of private data security controls on software-as-a-service applications
- Identify, investigate, and validate breaches of private data security controls on hosted applications

- Automatically share data and malware intelligence across sensors and control points
- Isolate infected hosts or systems using pre-planned response and automated actions
- Isolate user privileges and access to private data using pre-planned response and automated actions
- Use automated encryption to identify and correct potential data loss scenarios to cloud applications

Optimize Security Operations

- Continuously scan to identify and classify private data and data repositories
- Continuously reduce attack surface for vulnerability and application exploits through patching and vulnerability scanning
- Continuously monitor for protection control status across all managed end-user devices, databases, and servers

- Continuously monitor for indicators of compromise, particularly command and control activity
- Continuously monitor for breaches of private data security controls
- Continuously monitor for unauthorized access or privilege abuse attempts on systems with private data

- Use automation and integrated technologies to adapt security postures to prevent reinfection and private data exposure
- Use automation and integrated technologies to quickly triage suspected infections, insider activity, or data loss indicators



THANK YOU



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